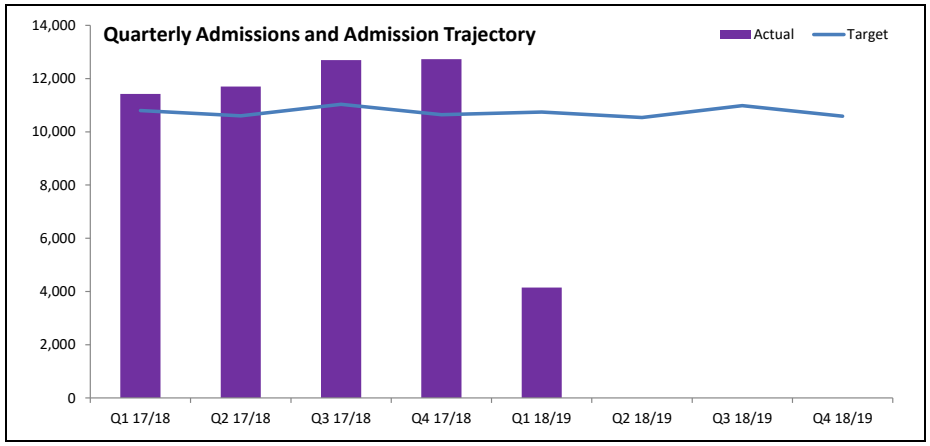
Wiltshire Better Care Fund Dashboard - June 2018

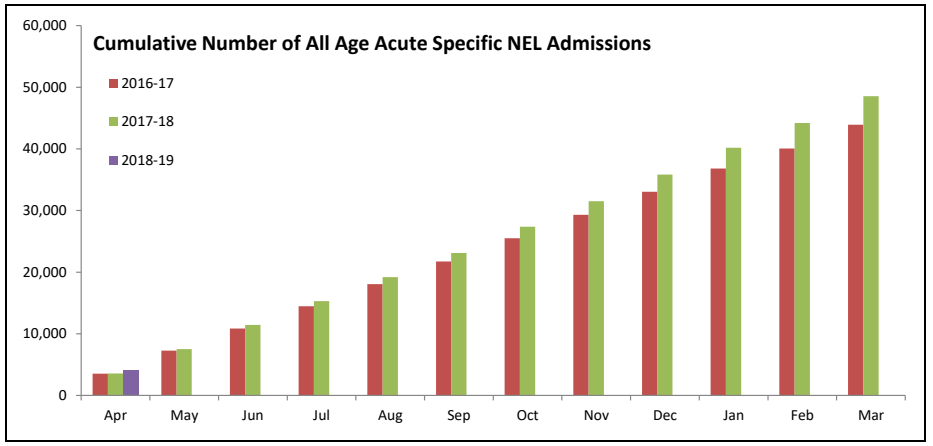
DTOC remained steady in April with NHS delays increasing slightly and ASC delays reducing slightly overall we are seeing a better position than last year. Non-elective admissions have remained similar to the levels seen at the end of last year. Permanent admissions have been very low in the first couple of months of 2018-19. The transformational change of delivering care closer to home or at home will be strengthened by a domiciliary care market development is ongoing and the Council reablement service has commenced and is looking to extend in partnership with WH&C. Urgent Care at Home has continued to see more referrals.

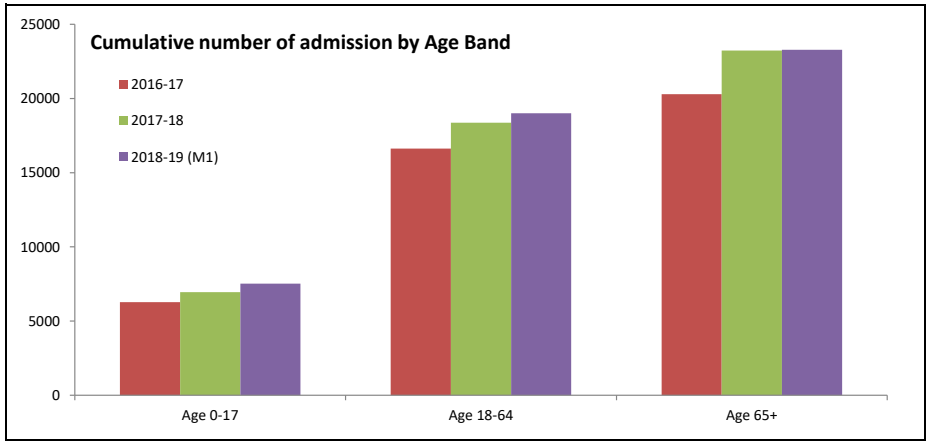
		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Red	Amber	Green
National Indicators																
	Specific Acute Non Elective Admissions	4,151												<3250	3250 or <37	>3750
	Permanent Admissions to Care Homes	204	144											>525	525 or >50	<500
	At Home 91 days post discharge with reablement													<80%	80% or <86	>86%
	Delayed transfers of Care	1,540												>1500	1500 or >13	<1325
Wiltshire BCF Schemes																
	IC Bed (Discharges) - Step Down	42												<45	>45 or <60	>60
	IC Bed (Discharges) - Step Up	1												<7	>7 or <10	>10
	Community Hospital Beds - Admissions													<60	>60 or <80	>80
	High Intensity Care - Referrals													<12	>12 or <18	>18
	Urgent Care at Home													<60	>60 or <80	>80
	Rehab Support Workers	34												<60	>60 or <80	>80
	Community Geriatrics															
	Fracture Liaison															
	CHS															
Wiltshire iBCF Activity																
	20 Additional SD IC Beds															
	Admissions															
	Discharges															
	3 Specialist MH IC Beds															
	Additional RSW / UCAH Reablement															
	Housing Adviser															

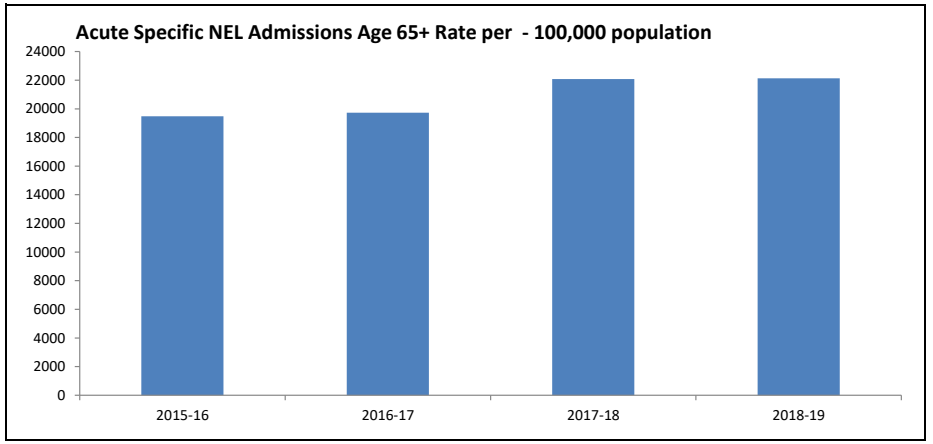
Acute Specific Non Elective Admissions

The M1 2018-19 data suggests that activity has remained at levels seen towards the end of 2017-18.





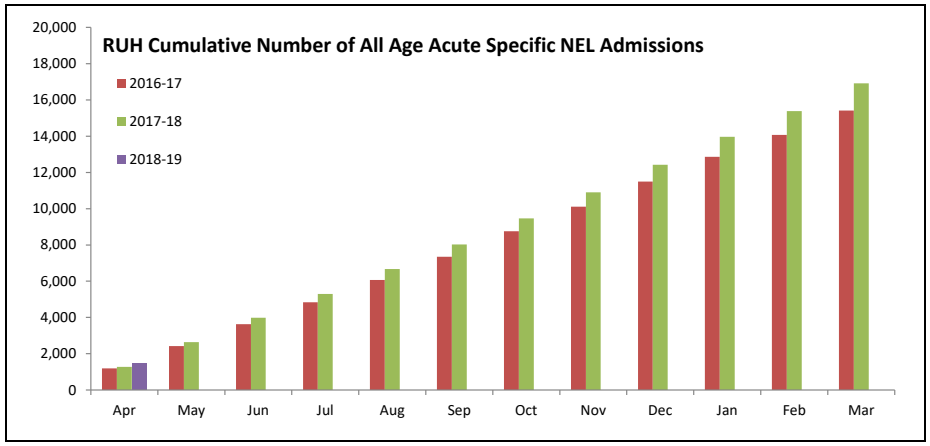


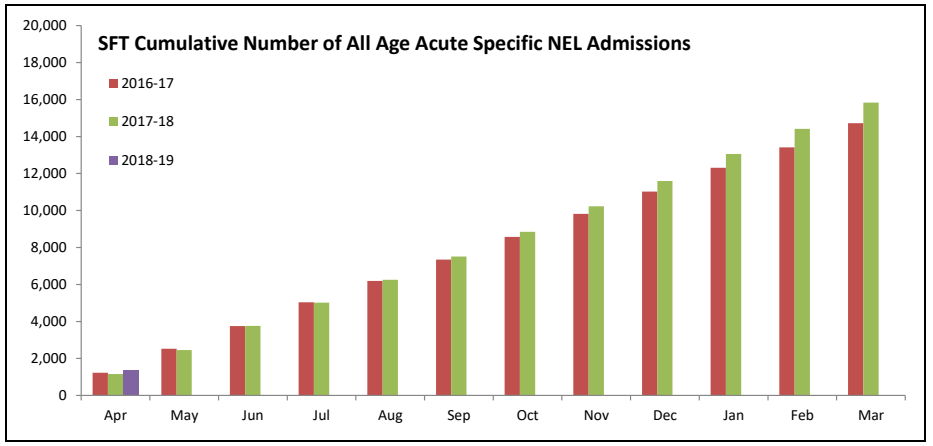


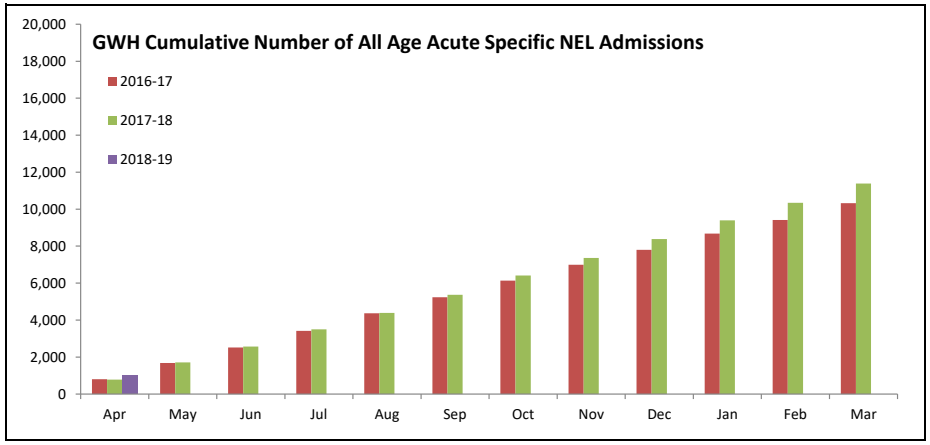
Source: CCG SUS Data

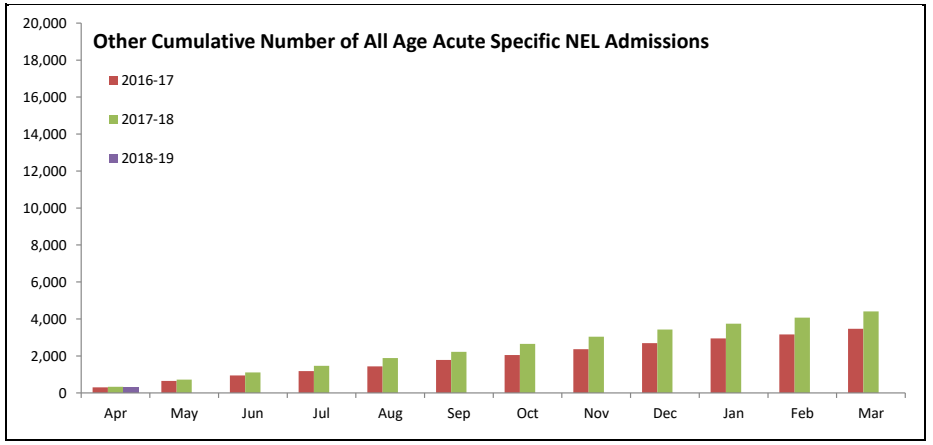
Acute Specific Non Elective Admissions

Activity is higher at the 3 main acute trusts but this represents the first month of the new year and some activity remains uncoded so this might be subject to change.





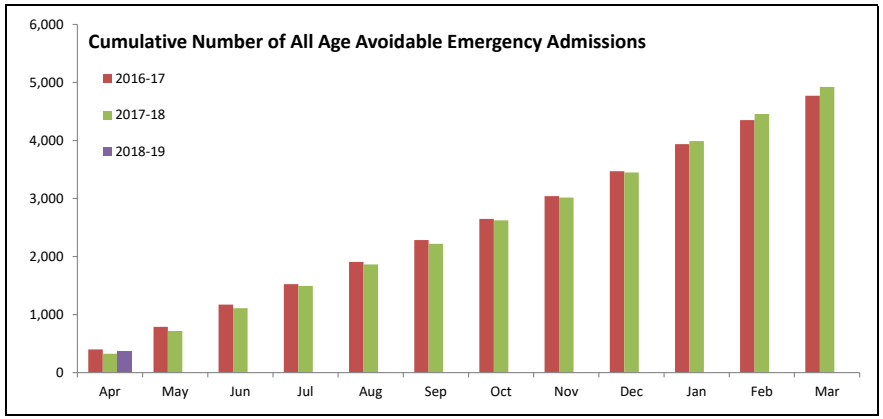


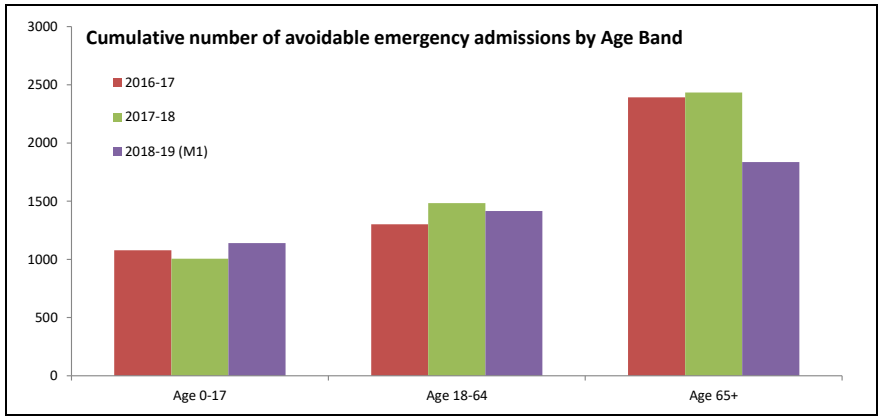


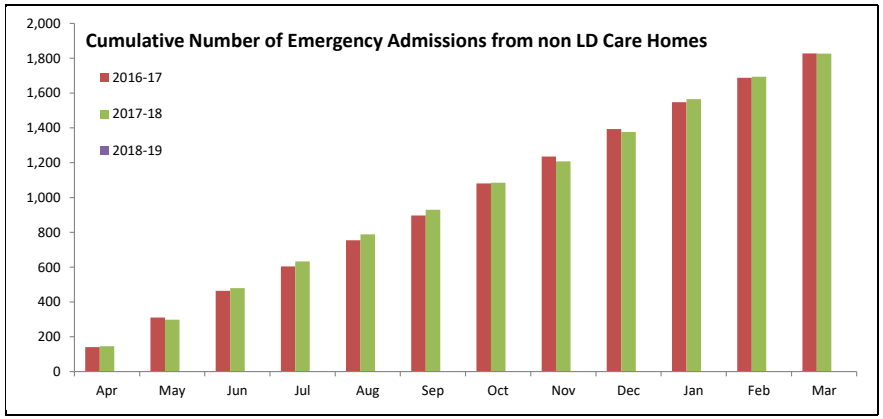
Source: CCG SUS Data

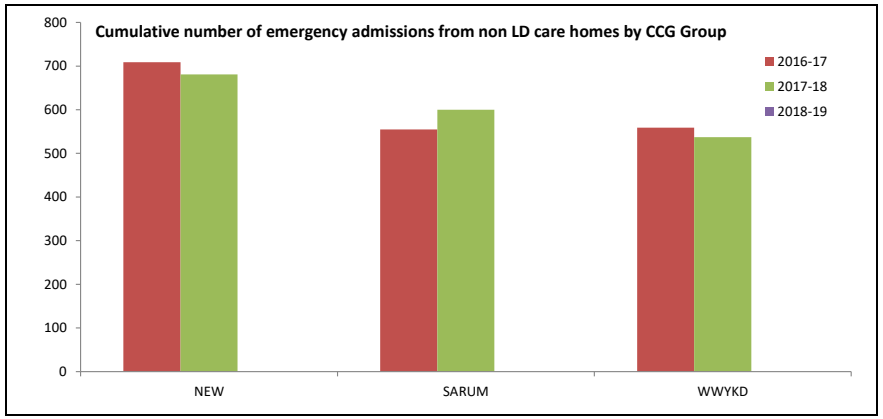
Avoidable Emergency Admissions & Admissions from Care Homes

Avoidable emergency admissions were 11% higher (35 admissions) higher in 2018-17 compared to 2017-18, although the cost of these admissions is around 1% lower. Admissions from non LD care homes in 2017-18 (1,827) were broadly similar to 2016-17 (1,828). When split by CCG group area we see a slight increase in the South, with a decrease in the West and North.





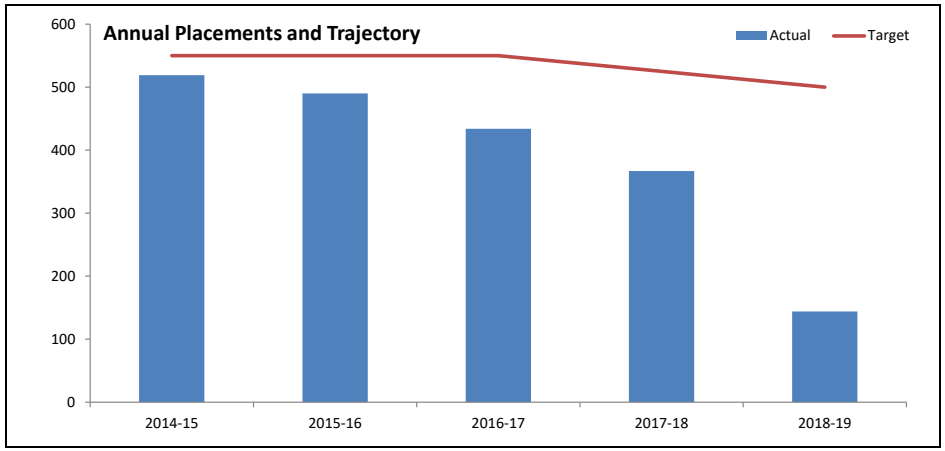


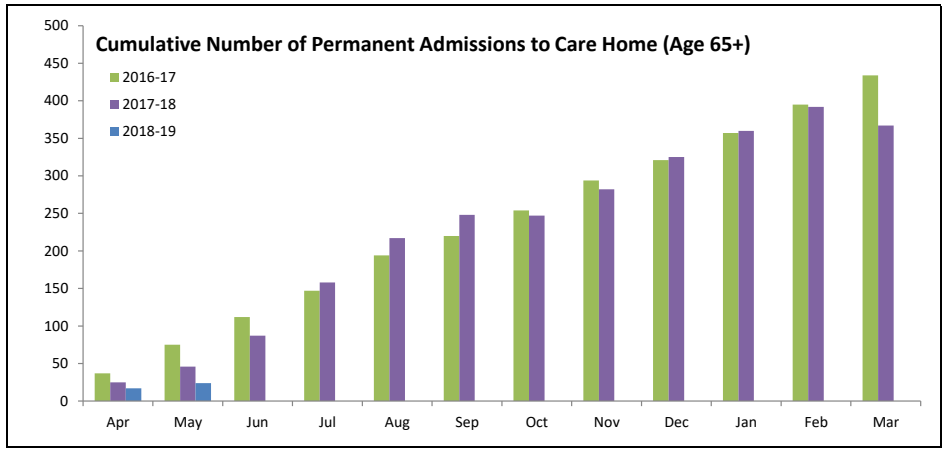


Source: CCG SUS Data

Permanent Admissions to Care Homes

In April & May the number of permanent admissions to care homes was a total of 24, this is well under the levels required to achieve the target for 2018-19 of 500.

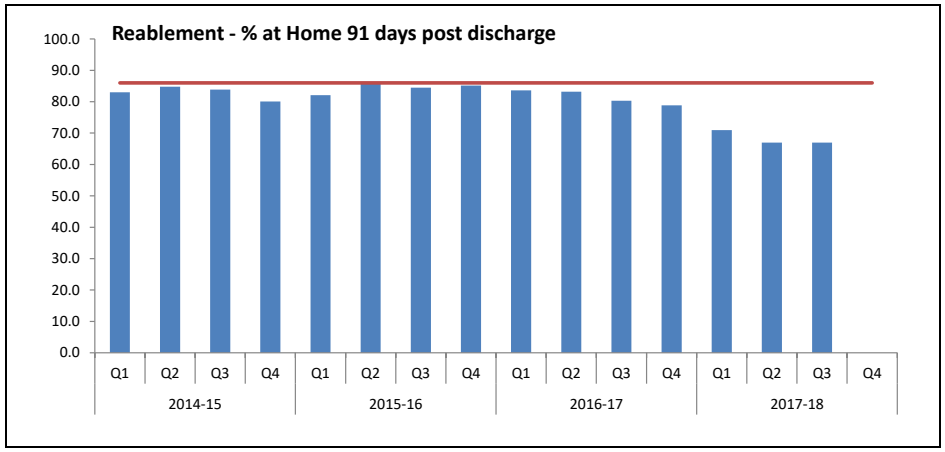


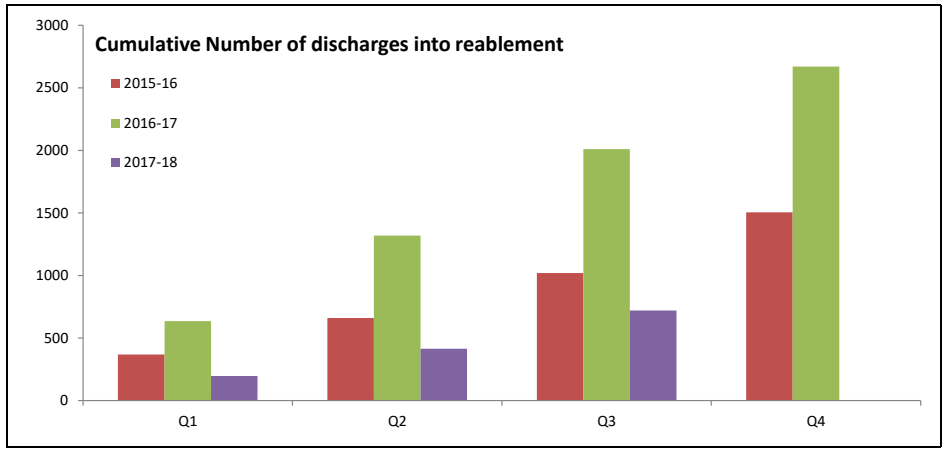


Source: ASC Performance Team

Patients at home 91 days post discharge from hospital

The number of patients entering reablement has reduced due to changes in the discharge pathway following the introduction Home First. Discussions with WH&C confirm this is likely to be more accurate than the 2016-17 position and numbers will return to expected levels in the coming months. Performance has also dropped slightly but should improve in the coming months.

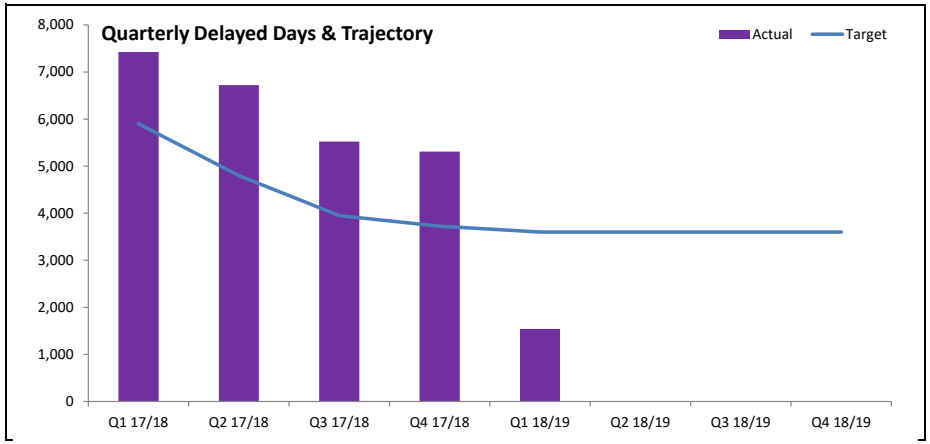


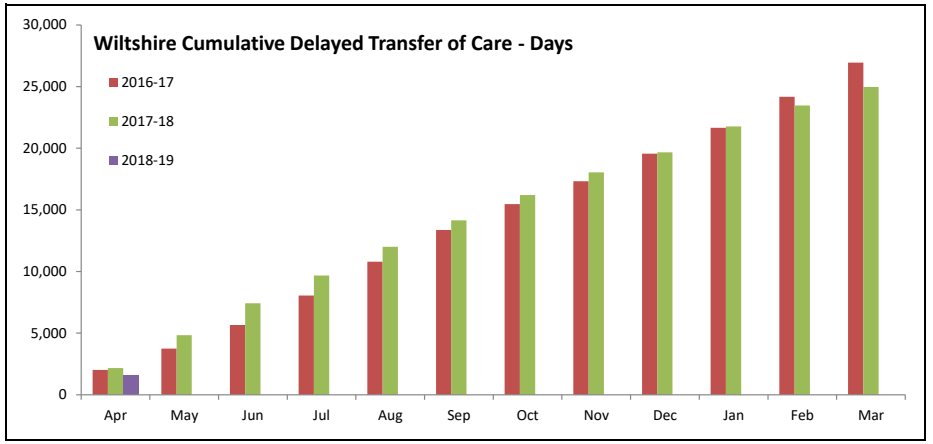


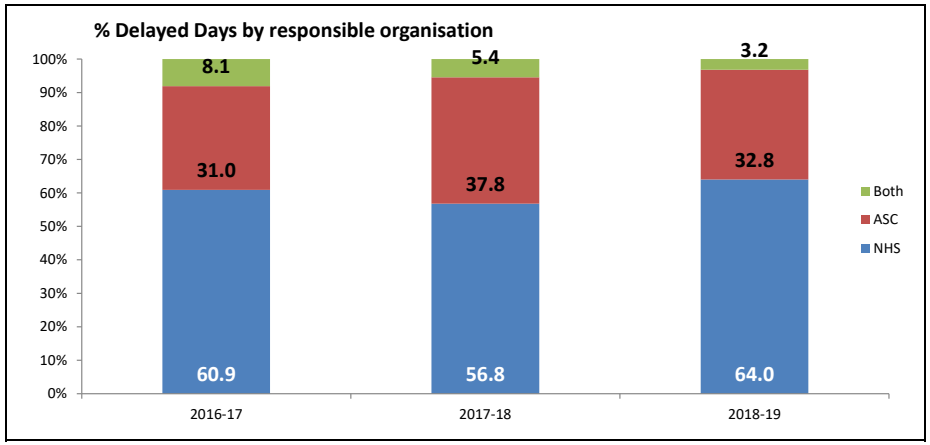
Source: ASC Performance Team & WH&C

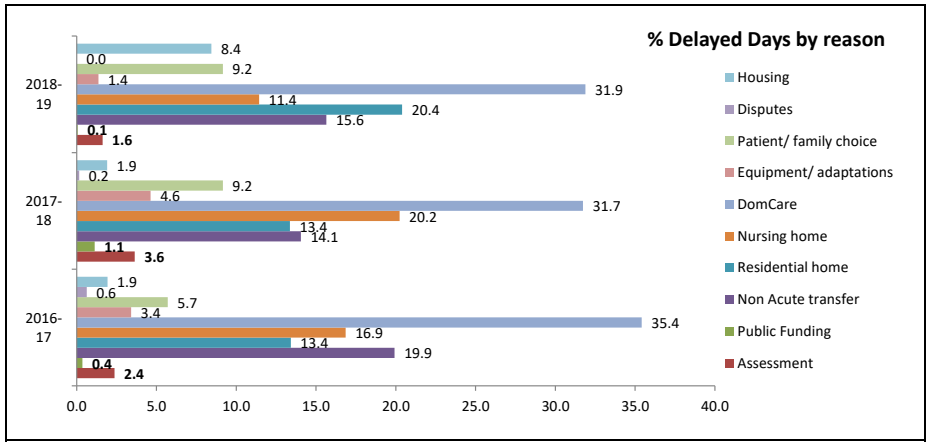
Delayed Transfers of Care - Delayed days

The number of delayed days increase by 5% (38 days) in March to 1,540 and remains well above the trajectory target of 1,200. NHS attributable delays increased in April while ASC attributable delays reduced. Waiting for Packages of Care and Placements accounted for around 60% of the delayed days in March.





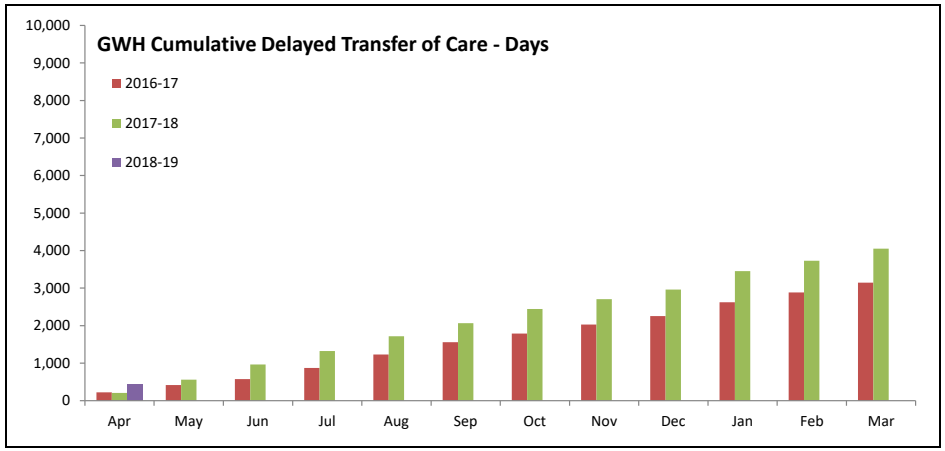


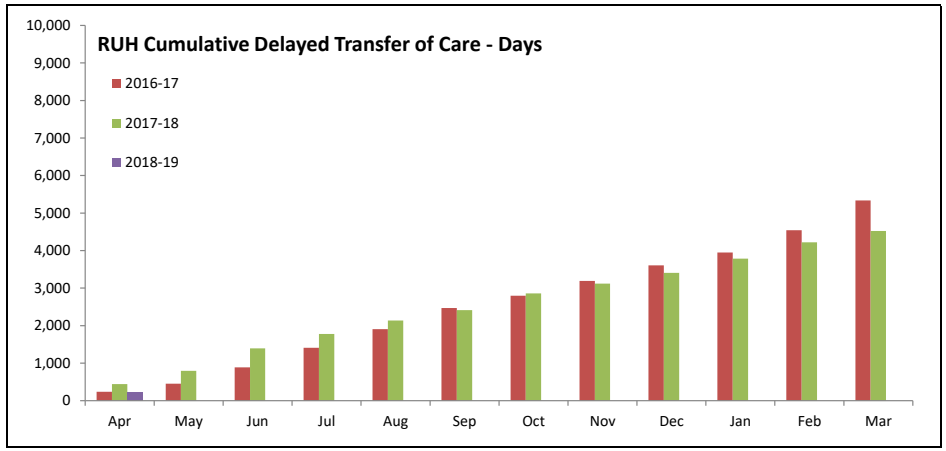


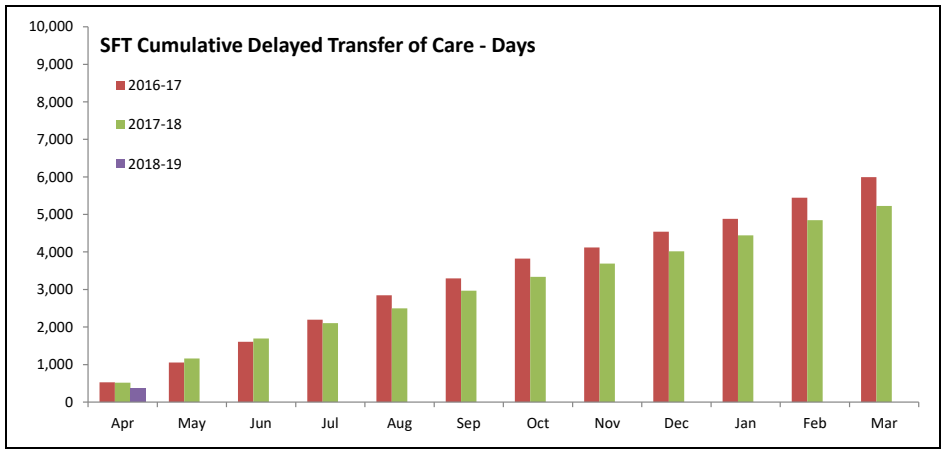
Source: NHS England Monthly Data

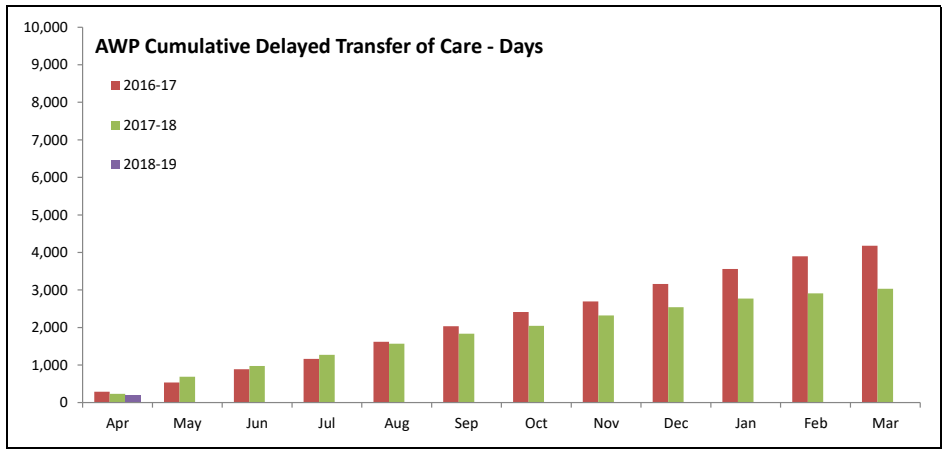
Delayed Transfers of Care - Delayed Days

RUH, SFT and AWP have seen a reduction in delayed days compared to last year, while GWH has seen a rise.





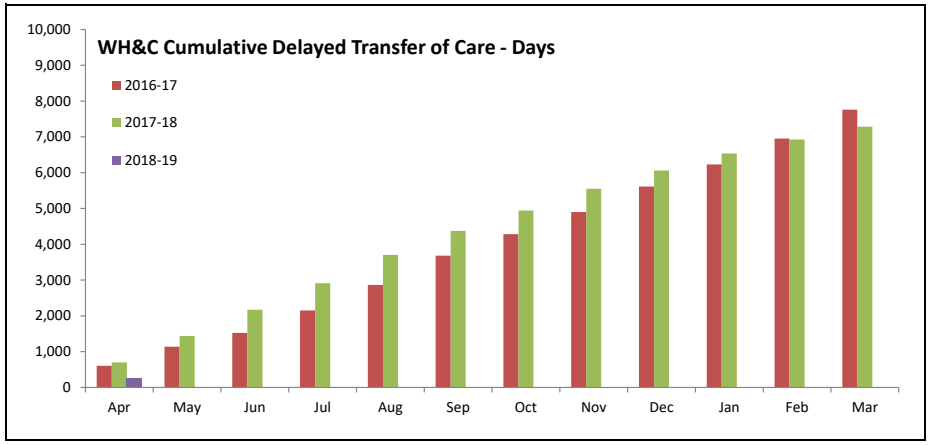


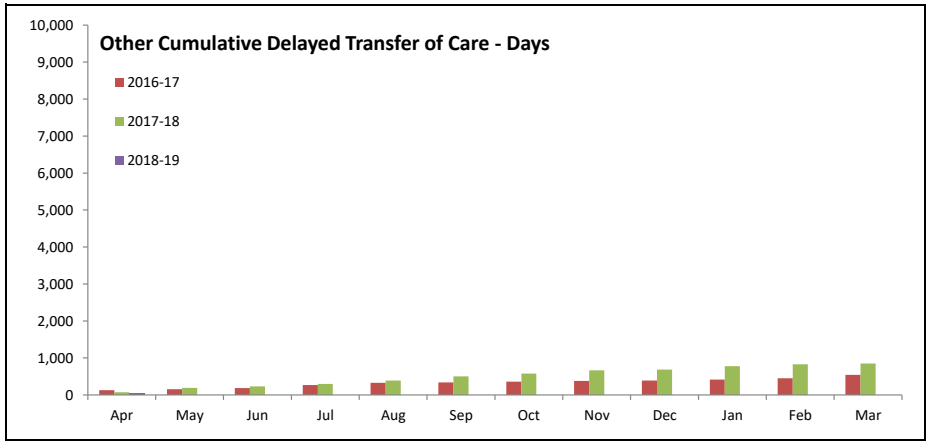


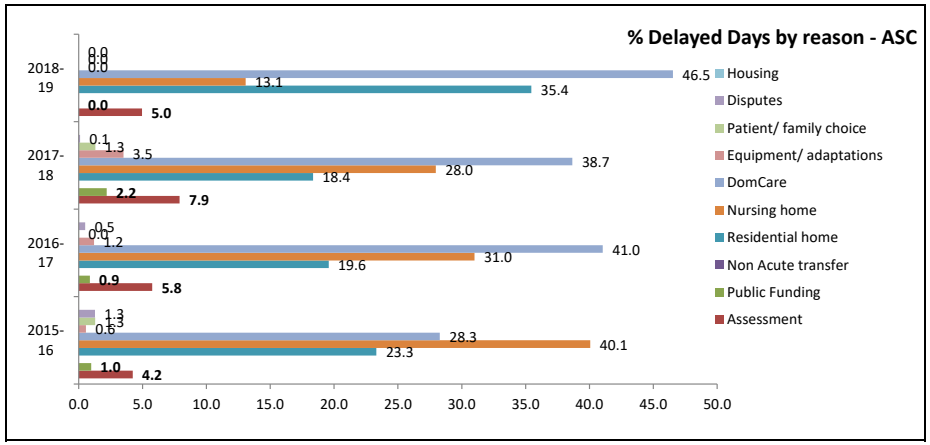
Source: NHS England Monthly Data

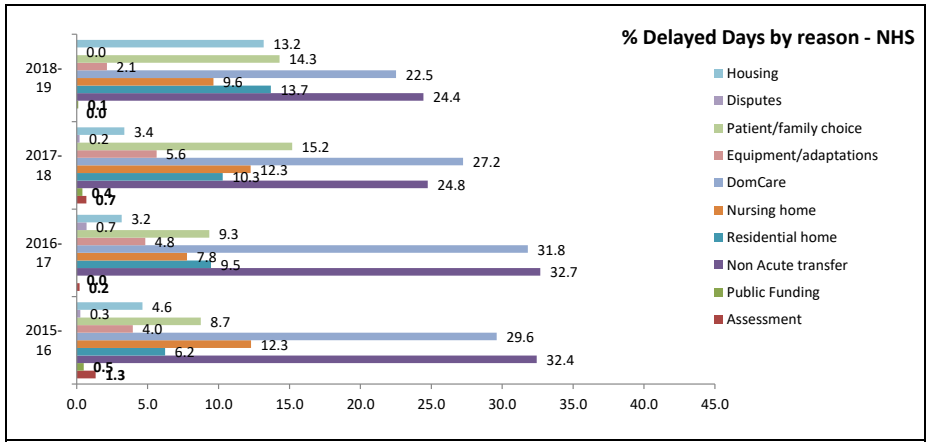
Delayed Transfers of Care - Delayed Days

Delays in Community Hospital are lower that last year while delays in Out of Area Hospitals have reduced in April 2018.
For NHS delays there has been an increase in the percentage of delays due to choice and assessment. For ASC delays the percentage of delays associated with assessment and patient choice have increased.





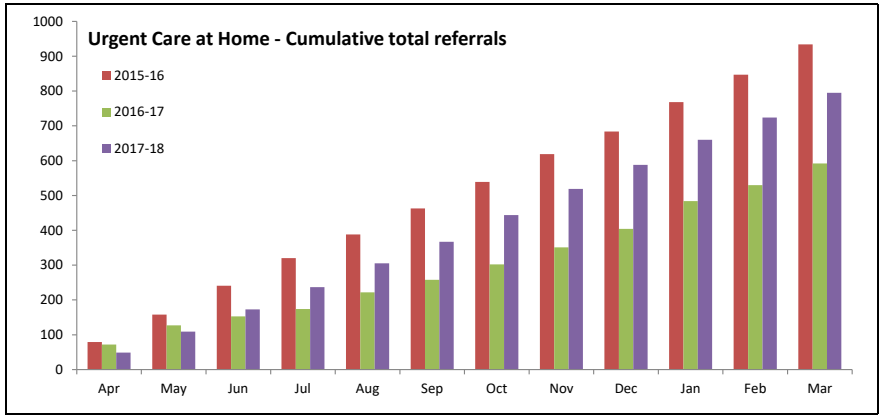


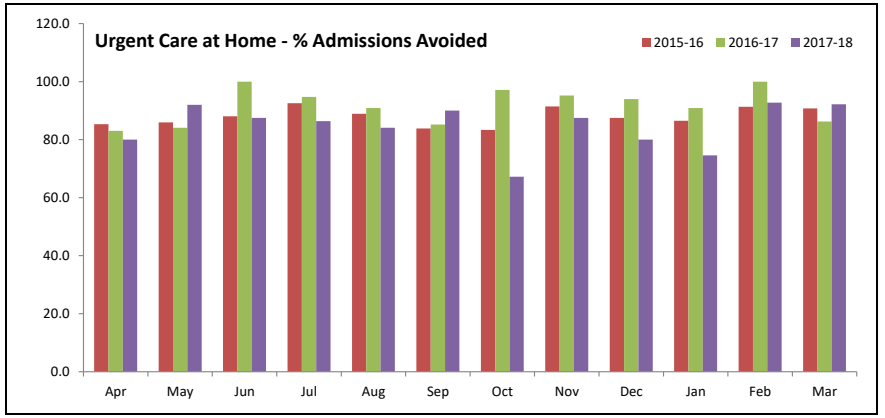


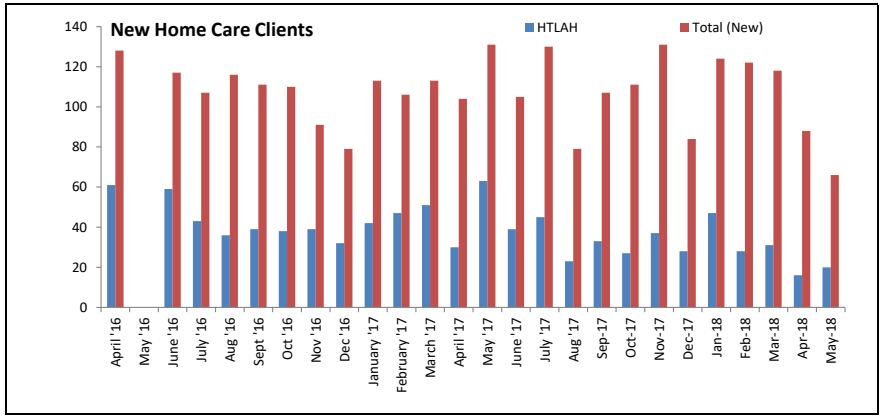
Source: NHS England Monthly Data

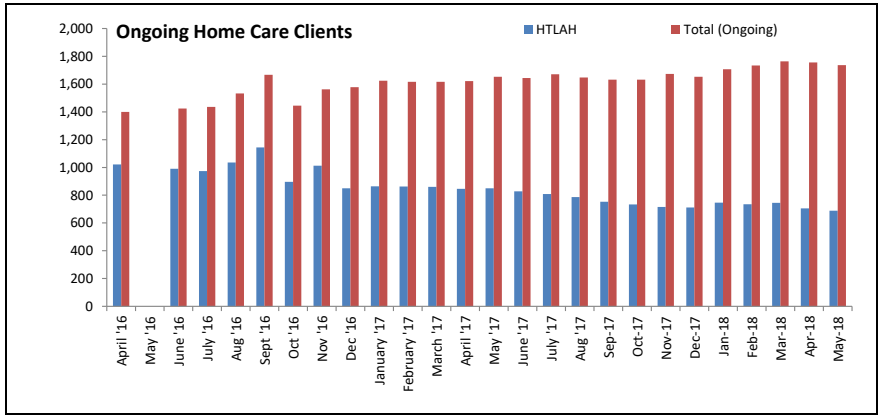
Home Care and Urgent Care at Home Activity

Urgent Care at Home referrals were 71 in March, which is close to the 80 target, and the % of admissions avoided was higher at around 92%. The average number of monthly referrals in 2017-18 was 66 per month which is higher than the 2016-17 of 50. The average percentage of admissions avoided is around 84%. The average number of referrals to support discharge is now around 14, this is higher than 2016-17 (9) and 2015-16 (12).
New Care at Home activity decreased in May there were 66 new clients compared to 88 in April. Ongoing clients were 1,737 clients in June compared to 1,756 in April.





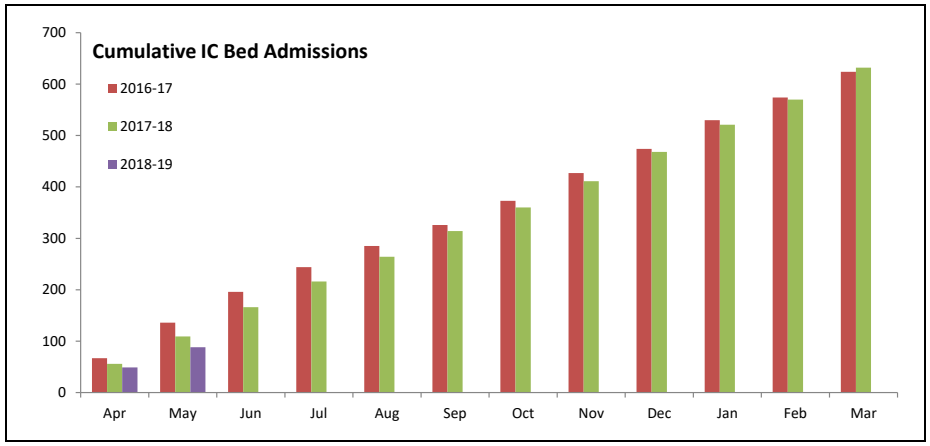


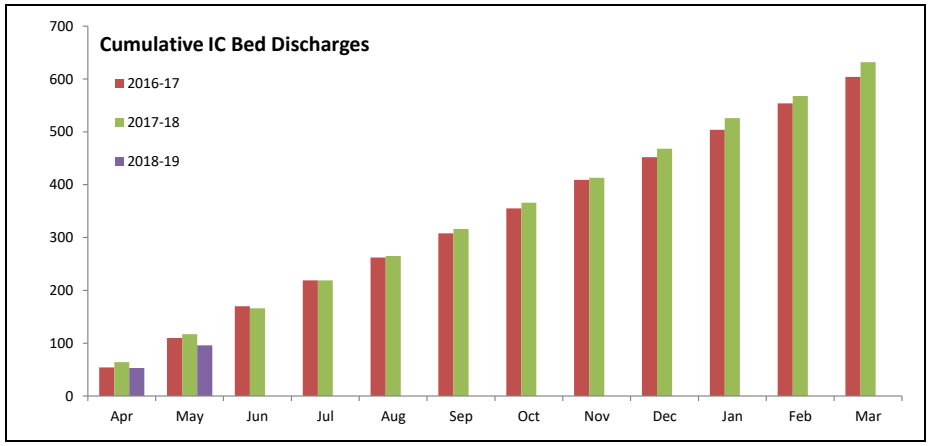


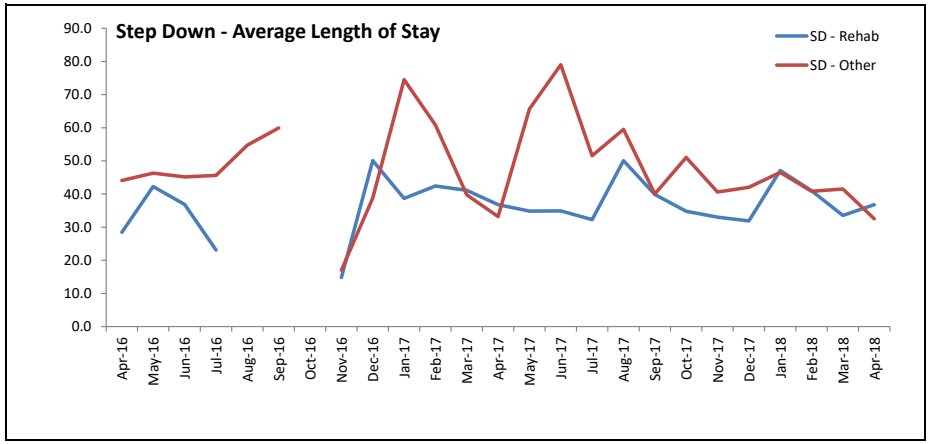
Source: Home Care Data, Wiltshire Council ASC Performance Team. UC@H Data, MEDVIVO

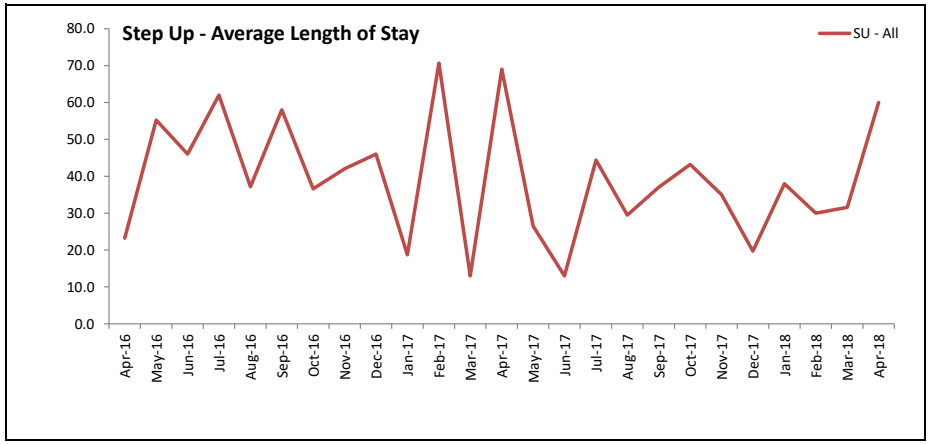
Intermediate Care Beds

Length of stay for rehab reduced in May to 33.5 days, for non rehab patients the length of stay is around the same at 32.5 days. Admissions decreased in May. Step up bed admissions were lower in May.









Source: ASC Performance Team

BCF Scheme Activity & Outcomes

This is the proof of concept of this new format for the dashboard, work is ongoing to develop this sheet to include the main KPI information for the schemes managed under the Better Care Fund. It is hoped over the coming months we will be able to update this to include more information on the schemes.

Scheme		Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19
Acute Trust Liaison													
	GWH												
	RUH												
	SFT												
Access to Care (including Single Point of Access)													
Carers Emergency Card													
Telecare Call Centre													
Telecare Equipment													
Urgent Care and Response at Home													
Hospital at Home													
	SFT												
Integrated Discharge													
	GWH												
	RUH												
	SFT												
Enhanced Discharge Service for EOL Pathway													
IC Beds - SD													
	Admissions	38											
	LoS	33.0											
IC Beds - SU (South)													
	Admissions	1											
	LoS	12.0											
Therapy provision for Intermediate Care Beds													
Step Up Beds (WHC)													
High Intensity Care (WHC)													
	Admissions												
	LoS												
Care Home Liaison													
East Kennet SHARP													
Community Geriatricians													
Home First (Rehab Support Workers Initiative)		34											
Carers													
Integrated Community Equipment													
Community Services													
EOL													
The Leg Club Model													
iBCF Schemes													
	SFT Dom Care												
	20 addition SD Beds												
	3 MH CH Beds												
	Housing Adviser												